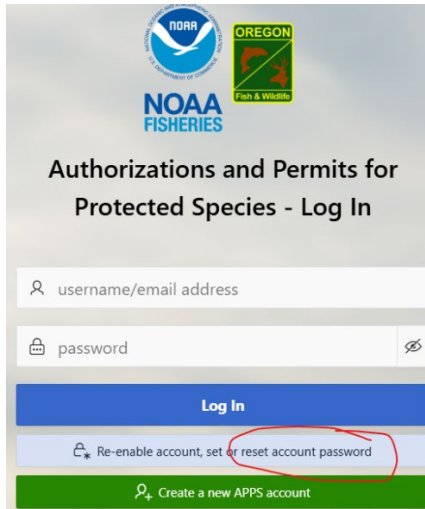


APPS 2.0 Password reset- for users that already had APPS 1.0 account or account in APPS 2.0

Did you try to do the password reset here? https://www.webapps.nwfsc.noaa.gov/apex/ifa/r/ifaqws/apps/login_desktop



After clicking reset account password, you should get an email within several minutes to reset your own password (that you will need to complete within about 10 minutes of getting the email).

In the new system, there are different security settings, and we can no longer reset your password for you as admins, so you have to use above link. If that doesn't work or the email is firewalled, you don't receive the reset email from system- you will need to either:

1) email the NMFS helpdesk folks by clicking: <https://www.webapps.nwfsc.noaa.gov/apex/ifa/r/ifaqws/apps/home> then click 'feedback' in upper right and let them know your password reset is not working or 2) you can call them at 206-860-3433:

